



Changing Your AGO Donations Amount

* If you've already set up your account, you can skip the first step

1. Claim your account using the Email address you used to donate in the past: <https://ago.account.webconnex.com/login>; click **Claim My Account**, enter the Email address you used to donate previously, and click **Send Me The Link**. Then check your Email.

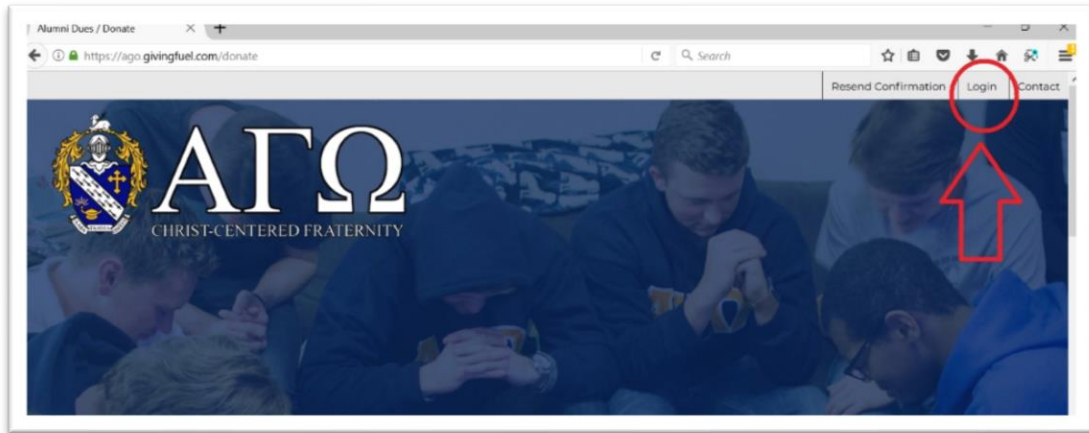
The screenshot shows a web browser window with the URL <https://ago.account.webconnex.com/login>. The page title is "Claim Your Account". Below the title, there is a text box containing the email address "john.doe@gmail.com" and a dark blue button labeled "Send Me The Link". Below this, there is a section titled "How it Works" with explanatory text.

NOTE: If you get an error message, "Could Not Look Up Email," you might have used a different Email address OR you are not registered in the new system. For the latter, please go to ago.givingfuel.com/donate and create a new donation.

The screenshot shows the same web browser window as above, but with a red error message at the top: "Uh oh - Could Not Look Up Email Please Try Again Later". The text box now contains "Error-Message@gmail.com" and the "Send Me The Link" button is still present.



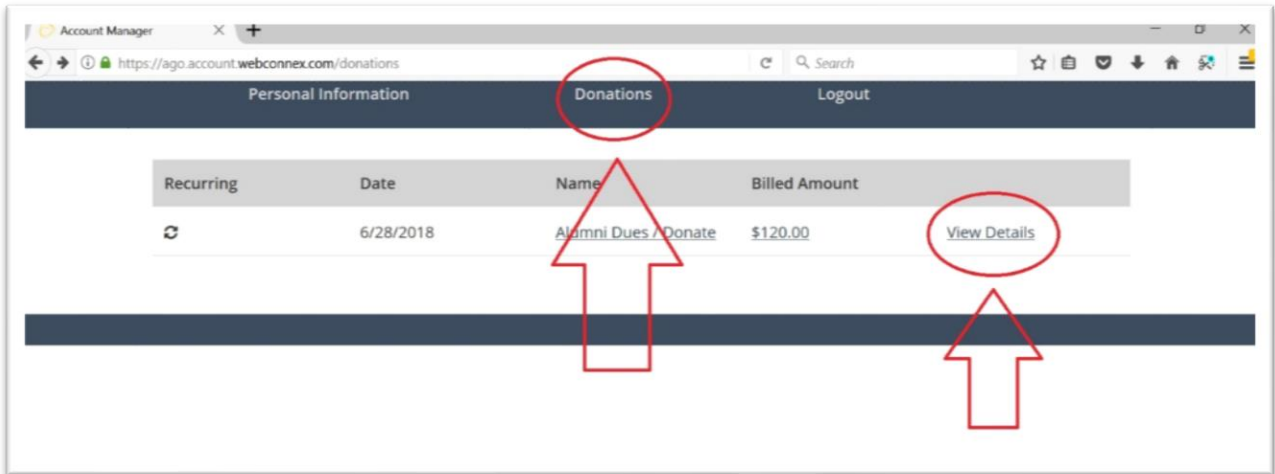
2. On ago.givingfuel.com/donate click **Login** in the upper right corner



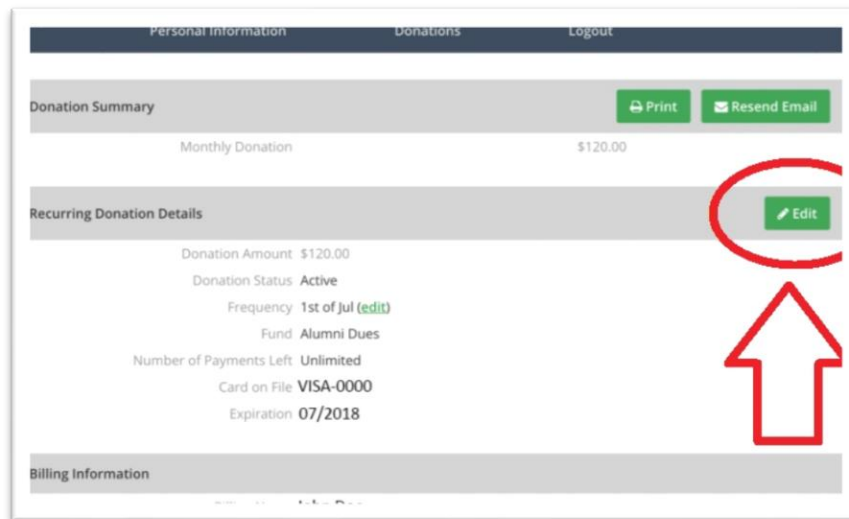
3. Enter your username, password, select “Go to Account Manager,” and click **Login**



4. Click **Donations**. Then click **View Details**.



5. From there, you can click **Edit** to change your donation amount, frequency, card info, billing info, etc.



It's also possible to add or change your mailing address in the Personal Information tab. However, the one on the Donations tab is more important because only that one is used when charging your card.



6. While updating information, make sure you have **“enabled”** the donation. Make sure that you’ve checked the “enable” box. If you ever wish to stop your donations, you can uncheck the box.

Personal Information Donations Logout

Edit Subscription

Amount

Enabled

Schedule 17th of every month [Change Schedule](#)

Next Date 8/17/2018